





## Dyscover Limited ANNUAL REPORT & Unaudited Financial Statements

for the year ended 31st March 2022



Long-term support and opportunities for people with aphasia Registered Charity No: 1099432



## **TRUSTEES' REPORT**

The Trustees are pleased to present their annual report together with the financial statements of the Charity for the year ending 31st March 2022 which are also prepared to meet the requirements for a directors' report and accounts for Companies Act purposes.

The financial statements comply with the Companies Act 2006, the Memorandum and Articles of Association, and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

### **Objectives and Strategies**

We work to inform, support and empower people with aphasia and their families to manage their communication disability and to re-engage with life.

We create an aphasia-friendly community in which people feel included, valued and have a sense of purpose and hope.

Our three main objectives are to grow our core services, extend our outreach and continue to develop as a centre of expertise.

## **Our Main Services**

Our support programmes are led by specialist Speech and Language Therapists and created with people with aphasia, to meet their changing needs. We offer short- and long-term group programmes, support for individuals, families and courses for couples.

Online and in person options are available.

The majority of our beneficiaries have acquired aphasia after stroke. We offer separate programmes for people living with Primary Progressive Aphasia, a group of dementias which affect speech and language.

**Foundation Programme** Focussing on psychosocial adjustment and developing communication strategies. May include 1:1 and small group Conversation Partners' courses, enabling couples to manage aphasia more successfully.

**Extend and Explore Programme** Helping people to move on in their communication, confidence, and participation.

**Sustain Programme** Providing the security of long-term support and a sense of community for people with aphasia and their families.

**Challenge Programme** Opportunities to engage in creative or physical activities delivered by experts in an aphasia accessible way.

**Education Programme** Aphasia awareness raising and bespoke training, co-delivered by our specialist staff together with our Aphasia Ambassadors.

## **Public Benefit**

The Trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the Charity's aims and objectives, and in planning future activities.

## WHAT IS APHASIA?

Aphasia affects a person's ability to find words and to understand language, both spoken and written.

Aphasia ranges from mild to severe and can be a long-term condition which impacts whole families.

It is isolating, frustrating and is usually acquired without warning, most often through stroke but can be a result of a brain injury or rare dementia called Primary Progressive Aphasia (PPA).

100,000 strokes happen each year.

1 in 3 strokes results in aphasia.

More than 350,000 people in the UK live with aphasia as a long-term condition. (STROKE ASSOCIATION)

## **Achievements and Performance**

Our President, Gill Jackson, was presented with the 2021 Robin Tavistock Award in an online ceremony. The award recognised the combined achievements of Gill and of Dyscover.



Gill Jackson, founder of Dyscover, (left) and Director of Service, Rosemary Townsend were presented with the joint award to Gill and Dyscover.

On presenting the award, The Hon Nicole Campbell, Trustee of the Tavistock Trust for Aphasia, said:

"It is almost impossible to pinpoint what makes Dyscover so special, and so respected nationally and, increasingly, internationally, because there are so many qualities that stand out. Critically, both Gill and Dyscover always put the person with aphasia at the heart of all that they do, combining gold standard level of professionalism with compassion, kindness and practical help."

#### Other significant achievements this year

- Dyscover emerged from the Covid-19 pandemic a more flexible, adaptive service, stronger and better resourced for future expansion and development.
- Devised and piloted a hybrid service which offers both in person and online support options to people with aphasia.
- Secured funding for the next stage in Dyscover's development a feasibility project focussing on the expansion of our online support services.
- Strengthened the part time clinical team of by taking on three new specialist Speech and Language Therapists (SLTs).
- Recruited an experienced office manager to improve and develop the administration of the organisation, in preparation for further growth.
- Invested in a comprehensive IT upgrade, transferring from a server to the Cloud based Microsoft 365, improving the security, flexibility and resilience of our systems.
- Contributed to aphasia research projects with City University, Kings College and UCL, which were published and widely shared via professional networks and conferences.



#### I have gained in confidence and positivity since becoming a member.

"Dyscover is the highlight of my week! I look forward to the weekly session and all the extra activities that are on offer. I have done swimming and golf which are wonderful.

Dyscover offers me the motivation of rebuilding my life after stroke and becoming independent once again. It helps me to communicate with others. Everyone is very friendly, supportive and caring and I have made great friends.

Life could have been very different if I hadn't known about Dyscover, above all, lonely and isolated. I have gained in confidence and positivity since becoming a member."

SARAH RAWLINS, Member

# To find out more about Dyscover

Please visit our website

**www.dyscover.org.uk** where you will find details about all of our services, including how to volunteer and sign up to training. Why not request our termly Newsletters?

#### Follow us on social media



@dyscoveraphasia

@DyscoverAphasia

## **Services: Performance and Impact**

The pandemic was a catalyst for wholesale change. We have learned how to use new technologies and to adapt services whilst maintaining our strategy and core values.

Since the start of the pandemic in 2020, we have delivered a total of 507 online group sessions, providing weekly support to more than 100 individuals with aphasia.



Zoom sessions will now form a permanent part of Dyscover's services.

Dyscover participated in a consultation meeting with the Royal College of Speech and Language Therapists. Information gathered was used to inform government briefings and campaigns to ensure services for aphasia are appropriately prioritised and resourced.

Since March 2020, 42 new people had joined Dyscover online. Some were not able to reach our centres. A survey of members and their relatives found that over half thought we should continue with both online and face to face meeting options. There was also strong support for more intensive groups and 1:1 Speech and Language interventions added to Dyscover's services.

The survey showed how much members value the long-term nature of Dyscover's support, with **90%** rating it 'very important'.

## **Explore Group**

Last year we ran a new online personal development programme, focussing on work and volunteering.

We continued to support the eight participants and monitor progress. This year, seven of these individuals have acted as Aphasia Ambassadors, two have completed study programmes, one has become a volunteer befriender and two have taken on trusteeships.



Explore Group member Gary continues to progress with his Day Skipper course. The Friday reading group was helpful in tackling the huge amount of written information involved.

### **Group Support Programmes**

In September 2021, after four terms meeting online with 'Dyscover at Home,' **51%** of members resumed in person groups, whilst **48%** remained on zoom.

With support, members' confidence and stamina grew. By January 2022 we had established a hybrid split of about one third of our members meeting online, and two thirds in person. **63%** of members surveyed said it was 'very important' to have online and face to face meeting options.

Our philosophy and model of support is unchanged. Our Foundation, Extend and Sustain programmes aim to meet the changing needs of people with aphasia after stroke, and to promote further recovery. Well matched peer support is integral to our services.

Of members surveyed, **87%** told us it was 'very important' that they could 'meet people like me'.



Group members become adept at using communication aids to help get their message across.

## **Services: Performance and Impact**

## **Reaching more People with Aphasia**

In person and online support options mean we can overcome some of the barriers that previously limited the support we could offer.

This year we reached more people with aphasia by running courses for two charities which had no aphasia services of their own. We worked with Integrated Neurological Services and the Irish Heart Foundation, including their staff in training and in the running of these courses, developing their skills at the same time as benefitting their members with aphasia.

### **Services for New Referrals**

Over the past year, we recorded a **45%** increase in the number of people referred to Dyscover.

We found new referrals and their families were often still waiting for NHS Speech and Language Therapy, they were seeking information as well as practical and emotional support.

Our Speech and Language Therapists have responded to this need by offering 1:1 conversation partner training for couples living with severe aphasia, and a 'welcome group' for people who have milder aphasia.

**80%** of people receiving this support have gone on to join a regular Dyscover group.



Couples received online help from a SLT, aimed at developing tactics for better conversation.

## **Primary Progressive Aphasia (PPA)**

PPA is a group of rare dementias affecting the parts of the brain that process language. Most people who develop PPA will be in their 50s and 60s, so the socio economic impact is high.

All our PPA services are delivered by a specialist SLT . This year 23 people with PPA received advice and signposting. We supported 12 people and their family members



People with PPA find it very helpful to have more information about the condition.

with 1:1 online or in person advice and guidance sessions. Four couples received a series of conversation partner training sessions.

**69%** of people we had supported with their PPA said they had learned more about the condition, and **63%** said they had developed tactics which helped their communication.

#### "It is the most positive support that he has had since his diagnosis."

Relative of person with PPA

### **Challenge Programme**

Over **80%** of members and relatives value our challenge programme of extra activities. These bring together members with common interests and promote the development of skills, confidence and social participation.

This year, we supported 52 people with aphasia to engage in a range of creative and physical activities, some in person and others online.

Our expert partners also benefit, by learning about aphasia and developing more inclusive services. This year, challenge programme providers included Leatherhead Golf Club, Bookham Rifle Range, Dorking Swimming Centre, Companion Cycling and Panther Pilates. Art and music experts have also delivered taster sessions for members with creative interests.



Art sessions are always popular – and the results speak for themselves.

"Invaluable at the time as it was such a daunting diagnosis." Person with PPA

An international collaboration with SLTs working with PPA has informed the delivery and development of our service. It has led to us being invited to help set up the first education and support network for UK based SLTs working with PPA. This has met twice and has attracted more than 60 participants.

## **Services: Performance and Impact**

## **Support for Families**

Aphasia impacts families more than other consequences of stroke, such as physical disability, so they need dedicated support.

This year, we supported relatives through online and in person meetings. Our SLTs responded to individual requests for help with 1:1 support, and we signposted people to an aphasia specialist counsellor where appropriate.

In our relatives' survey, the top four words chosen to describe Dyscover were 'safe' 'understanding' 'confidence' and 'professional'.

"Dyscover offers a safe place for people with aphasia, which is a one off, given that many professionals in the health service do not understand the condition. From this point of view, I believe Dyscover offers a service which is outstanding."



While their partners attend Dyscover groups, carers find mutual support and encouragement over a coffee at the local garden centre.

## **Outreach, Training and Awareness Raising**

We were encouraged by early evidence of awareness growing, as a result of public figures like actor Bruce Willis, speaking out about their aphasia.

We capitalised on this by adding the voices of 24 Aphasia Ambassadors, supported and complemented by the expertise of our professional staff. Ambassadors gave



Dyscover members helped produce a video for QEF Accessible Aviation.

small group presentations to about 350 people and helped deliver seven halfday training courses to 110 people. When videos and stories are shared on websites and social media, the impact is much greater.

"It went better than I could have imagined. I think it showed people what aphasia is. I don't think it mattered...how I speak."

# Professional Links and Research

Dyscover's expertise in providing specialist aphasia support has national and international recognition.

This year we:

- Collaborated with Speakeasy, Manchester to run three Aphasia Forums for groups of up to 40 people with aphasia.
- Conducted a bespoke training session for 20 Psychologists and Occupational Therapists from Ireland.
- Joined an international research group of 17 SLTs working with Primary Progressive Aphasia, which published a consensus on principles and philosophies of best practice.
- Collaborated as community partners with researchers from the Human Computer Interaction Team at Kings and City Universities. Results were shared at the International Aphasia Rehabilitation Conference in Philadelphia.



The results of research on the use of zoom in running sessions attracted plenty of attention at the Philadelphia conference.

### Measuring our Impact —

The impact of Dyscover's support is most evident in the achievements of individual members, and reflects the improvements they make in confidence communication and participation. Our therapists know group members well and offer them appropriate challenges and opportunities to further

their progress.

Dyscover remained predominantly online for the first half of the year, but our annual satisfaction questionnaire indicated that members and their relatives continued to value the services they receive. Of those who responded, **97%** of members and **92%** of relatives gave Dyscover a performance rating of 4 or 5 out of 5.

When asked how Dyscover had helped them this year, **71%** of members said 'confidence' **65%** said 'communication' and **63%** said Dyscover had helped them adapt to living with aphasia.



## People

### **Trustees**

Last year the Board took steps to ensure Dyscover is accessible, inclusive and attractive to people with aphasia from a broad range of backgrounds.

Our partnership work with outside organisations has significantly increased the diversity of our beneficiaries.

Recognising a gap in the composition of the Board, this year we recruited two new Trustees whose life has been impacted by aphasia, thus bringing a deeper understanding at Board level.



Member and ace photographer Paul turned his lens on a group of Trustees with Director of Business, Alice Owen (centre).

### **Management Team**

Our Co-Directors of Service and Business have successfully coordinated and managed the charity's transition out of the pandemic. With the support of Trustees they have formulated and resourced a new hybrid model of service delivery which meets the needs of a post pandemic world.

### Staff

Our nine committed and flexible part time staff have enabled a seamless transition out of the pandemic. We have been able to draw on the varied skills and experience of the staff team to help plan, design and test Dyscover's new hybrid service.

Our professional leadership is highly valued by the people we support. 79% of our members and 96% of relatives say it is 'Very important' that our services are led and overseen by SLTs.

As we start to deliver more specialist services, such as conversation partner training, bespoke education sessions and support for Primary Progressive Aphasia, we recognised the need for more professional skills in our team. Our Director of Service will reduce her current responsibilities to focus on some of these specialist services. This has been accommodated into our service plan by recruiting two new Speech and Language Therapists, and transferring management tasks to existing senior staff.

### **Volunteers**

This year, 32 volunteers helped deliver online and in person groups and activities, giving over 100 hours of service each week, enabling us to deliver high quality, affordable support to our members. Volunteer training, support and supervision are of fundamental importance. Over the year, we delivered four training sessions for 20 new volunteers, and carried out weekly briefings and monthly support meetings for the existing volunteer team. When surveyed, **84%** of our volunteers said they were very satisfied with the training and support they received.

"I feel so impressed that although Dyscover has evolved, its core values have remained constant. This is why so many volunteers enjoy offering their help, and receive as much back as they give."



Volunteers are essential members of the Dyscover team.

## **Future Plans**

This year, we have achieved our objective of designing and trialling a new hybrid version of Dyscover, which will form the foundation for our next phase of development.

A concerted fundraising campaign enabled us to embark on this exciting expansion project, developing tried and tested online support services for people with aphasia across the UK and beyond. As well as extending our support for people with aphasia after stroke, we will invest more resources in growing our dedicated PPA services. We believe that Dyscover is uniquely qualified by means of its experience and proven results to deliver this support to a wider audience of people with aphasia.

The majority of people contacting Dyscover have visited our website. This is our 'shop window.' After 11 years, it needs to be updated. Working with our beneficiaries, we aim to create a new improved website which is fit for the future.

Building on the success and sustained interest in the online Aphasia Forums, plans are being made to convene an international conference for people with aphasia in the UK in the autumn of 2023.

## **Financial Review**

The accounts distinguish between Restricted and Unrestricted funds and indicate the amounts expended during the year in each category. This distinction is more fully explained in note 1 to the Accounts.

The financial year to 31st March 2022 has been another difficult and challenging year for Dyscover due to the continuing adverse impact of Covid 19 and the consequential government restrictions imposed during certain parts of the year. We were unable to recommence our group meetings in the early part of the year but we were able to continue our online Dyscover at Home programme. Despite these difficulties the Trustees are pleased to report that the overall result for the year ended 31st March 2022 was an operating deficit of  $\pounds 1.4k$  – this was a significant improvement on both the deficit of  $\pounds 12.4k$  reported last year and also the larger deficit expected within the original budget for the year. This improvement continues to reflect the considerable effort and hard work put in by all of the Dyscover team.

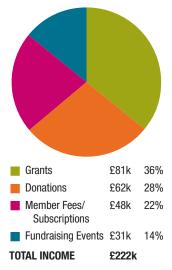
We were also able to make some progress on the possible expansion of our digital operations so that we can reach a much wider geographical spread of people suffering from aphasia. We recognised that as part of this possible expansion we would need to upgrade our IT systems and our website; we applied for and received grants to initiate this process and the work on upgrading the IT systems has now been successfully completed – work on the new website is progressing and will be completed during this year. Further grants were received to fund part of the development work required for the expansion and work on this area has now been started in the current financial year.

Our total income for the year increased from £167k last year to £222k – this included over £30k of grants received in respect of the expansion programme and the IT upgrade. Income from unrestricted donations and grants increased from £43.2k last year to £83.9k whereas income from restricted funds decreased from £80k last year to £64k. Attendance fees from members increased significantly this year to £47k as later in the year we were able to recommence most of our group meetings together with our special interest activity programme. Income from our community fundraising events doubled in the year to £31k even though face to face events were not permitted during the early part of the year.

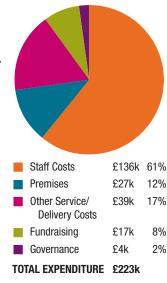
Total resources expended during the year increased from £180k to £223k including approximately £13k on upgrading the IT systems. Staff costs account for over 60% of total costs and this year no member of staff was furloughed so there were no receipts from the Government's Job Retention Scheme compared with the £14k received last year. Close control was exercised over all our other costs although the fixed nature of the overall cost base makes it difficult to create significant further cost savings.

The total deficit for the year of £1.4k is made up of a surplus of £20k on restricted funds and a deficit on unrestricted funds of £21.4k. Dyscover has always adopted a cautious approach to the level of reserves to be carried forward but this year's deficit on unrestricted funds means that the level of unrestricted reserves carried forward has fallen to £98.5k which represents 6.0 months of cover against future expenditure – this level of cover is at the lower end of the Trustees preferred range of 6 to 12 months cover. Total reserves carried forward at 31st March 2022 are £125.7k.

#### Analysis of Income



Analysis of Expenditure



As a charity, Dyscover is dependent on the kind help given by a range of charitable trusts and funds, the generosity of individual donors and support "in kind", for which we are very grateful. Trusts and other organisations supporting us are listed below and we are especially grateful to our major donors.

# Tavistock Trust for Aphasia | The Childwick Trust | The Edward Gostling Foundation | Community Foundation for Surrey | CAF Resilience Fund | TNL – Covid Emergency Fund | TNL-Awards for All | Pierrepont Trust | Clothworkers Foundation | Violet M Richards Charity | The Helen Hamlyn Trust | City Bridge Trust |

DM Charitable Trust	L'Ultimo Italian Restaurant -	Wisley Golf Club	Bumbles Gift Shop ~ Ashtead
Tesco/ Groundwork UK	Leatherhead	Epsom Mini Store	Epsom Golf Club (Ladies Section)
Magic Little Grants (Local Giving)	Epsom Rotary Club	Fidelity International	Masonic Lodge ~ Bisley Camp
Active Surrey	Rotary Club of Banstead	Anton Jurgens Charitable	St. Albans Church ~ Cheam
Irving Memorial Trust	Ashtead Rotary Club	Foundation	Sutton Stroke Club (disbanded)
The Sir Cliff Richard Charitable	Guildford Lions	St. James Place	Ashtead Balti
Trust	Eastwick WI	Mole Valley Accessible Sports	
COOK ~ Ashtead	Epsom Gold (Seniors)	& Arts	Tyrrells Wood Golf Club
	Epsom Tangent Club	Anglia Group	Ward & Cross ~ Ashtead
Pachesham Golf	Kingswood, Walton & Tadworth	Direct Line	The lvy ~ Cobham
Flamingo Cards	Horticultural Society	Squires Garden Centre ~ Cobham	Dorking Halls
Stoneleigh Stitchers	Soundbytes Choir	Bookham Bees W.I	Woodlands Park Hotel
Effingham Golf Club	Ashtead Train Station	Leatherhead & District Lions Club	Roehampton Golf Club

## Local Fundraising

Our now well-oiled ability to fundraise digitally included events such as a garden inspiration talk and a Bridge event. By September a cautious return to face-to-face groups and events commenced and we embarked upon our first 'hybrid' fundraising event with both the virtual and actual Marathon taking place. Including an ultra-marathon, these brave runners raised a combined total of over £7,000.

We have continued to build strong business relationships within our local communities.

Ashtead Balti and L'Ultimo Italian restaurant in Leatherhead hosted successful quiz evenings led by the generous Simon Edmands.

### #CaptainTom100

When the #CaptainTom100 challenge was launched, Dyscover staff decided to walk from our satellite base in Kingston to our HQ in Leatherhead. The 10-mile walk, embarked upon by 10 of the team, took us to the necessary 100 total. The event also allowed the team to re-connect after a long virtual working relationship and raised £4,600.

A further £2,350 was raised single handedly by Dyscover member, Maggie, who undertook a personal challenge by walking an incredible 10k.



The jubilant team at the end of their ten-mile walk.



RIGHTON RACECOURSE

Julian Radllinger ran <u>his</u>

first ultra marathon, an

incredible 50 km from London to Brighton,

raising over £2,000.

Maggie challenged herself to do 100 x 100 metres, ten kilometres!

## Looking Ahead

With some sense of normality, we hope for some future fundraising stability. Currently in the throes of developing our new website, our plans to improve donor journeys are well underway.

Whilst virtual events have expanded our reach and increased accessibility, we know it also has its drawbacks when it comes to building lasting relationships. In addition to a clear website, social media remains the key to increasing outreach as the dominant marketing activity. We plan to re-focus our digital strategy to improve engagement in fundraising with a broader range of people.

### In Memory and Legacy Giving

It is an honour to be left a gift in a Will and to receive funeral 'In Memory' donations, demonstrating how much Dyscover means to people. This year through the wishes of a past volunteer and five Dyscover families, £10,000 has been donated to Dyscover in this way.

### Lottery

In May, Mole Valley launched a digital Community Lottery, which raises money for local good causes (including the environment) and it gives players the chance of winning a large jackpot every week, whilst raising funds for Dyscover too! In combination with our own Top Draw lottery, nearly £3,000 was raised. Special thanks to our Top Draw organiser, Nick Clark for his long-term devoted support.

### **Local Support**

Lots of donations were received following mainly virtual visits from our Aphasia Ambassadors. Some of these led to 'charity of the year' support. Groups such as Women's Institutes and the ladies' section at Epsom Golf Club have contributed towards raising £5,600. Tyrrells Wood Golf Club hosted a Charity Golf Day for Dyscover which raised a huge £9,300.

We are grateful for the support of local Rotary clubs and individuals who take on sponsored challenges for us.



Captain Kay Briggs of the Ladies' Section of Epsom Golf Club presented our Chairman John Woollatt with a cheque for £2,700.

## Structure, Governance and Management

Dyscover is a Company Limited by Guarantee governed by its Memorandum and Articles dated 14th June 2003. It is registered as a charity with the Charity Commission. In the event of a winding up, if necessary, every member of the charity undertakes to contribute up to £10 for payment of the charity's debts and liabilities.

### Risk Management and Internal Control

Our Trustee Board continues to comprise members with the broad base of skills necessary for the good governance of Dyscover.

The Trustees have continued to assess the major risks to which Dyscover is exposed. The Board are satisfied that Dyscover has established review systems that under normal circumstances, should allow these risks to be managed and mitigated to an acceptable level in its day-to-day operations.

The Board maintains and monitors an established system of financial controls appropriate to the size and nature of the organisation, including budgetary control and reviewing the annual budget. Particular attention is paid to the balance between income and expenditure and the amount necessary to be retained in reserves.

We have a regular review schedule of Dyscover's policies and procedures including: health and safety, equalities and diversity, recruitment and selection, as well as the services provided by Dyscover, with a view to mitigating any associated risks.

# Trustees' responsibilities in relation to the financial statements

The Trustees (who are also directors of Dyscover Limited for the purposes of company law) are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with the applicable law and the United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial year. Under company law the Trustees must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period.

In preparing these financial statements, the Trustees are required to:

select suitable accounting policies and apply them consistently;

 observe the methods and principles in the Charities SORP;

make judgments and estimates that are reasonable and prudent;

state whether applicable UK accounting standards have been followed, subject to any departures disclosed and explained in the financial statements; and

prepare the accounts on a going concern basis unless it is inappropriate to presume that the charity will continue in business.

The Trustees are responsible for maintaining proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the accounts comply with the Companies Act 2006.

They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

### Reference and administration details

Please refer to the information on the outside back page of the Annual Report.

This report, which has been prepared in accordance with the provisions in the Companies Act 2006 relating to small companies, was approved by the Trustees on 19th September 2022 and signed on their behalf by:

If Roballetts.

John Woollatt Chairman & Trustee Dated: 19th September 2022

Dyscover Limited (A Company Limited by Guarantee and not having a Share Capital)

### Statement of Financial Activities for the Year Ended 31st March 2022

(Incorporating the Income and Expenditure Account)

					Year to 31.03.21
	Note	Unrestricted Funds £	Restricted Funds £	Total Funds £	Total Funds £
INCOME AND ENDOWMENTS FROM					
Donations, Grants, Legacies and Subscriptions	6	83,882	59,370	143,252	120,768
Other Trading Activities*		31,406	0	31,406	16,851
Income from Charitable Activities:					
Fees from Members	6	42,107	4,653	46,760	28,778
Income from Investments:					
Interest Received		515	0	515	880
Total Income		157,910	64,023	221,933	167,277
EXPENDITURE	··				
Expenditure on Raising Funds:					
Costs of Generating Voluntary Income	4	16,174	0	16,174	12,858
Cost of Fundraising Events	4	1,381	0	1,381	0
Expenditure on Charitable Activities	4	161,731	44,090	205,821	166,858
Total Expenditure		179,286	44,090	223,376	179,716
Net Income/(Expenditure)		(21,376)	19,933	(1,443)	(12,439)
Total Funds brought forward at 1st April 2021	6	119,827	7,364	127,191	139,630
Total Funds carried forward at 31st March 2022	6	98,451	27,297	125,748	127,191

\* From Fundraising Events

All gains and losses arising in the period are included in the Statement of Financial Activities and arise from continuing activities.

The Notes on pages 13 to 15 form part of these Accounts.

## **Balance Sheet**

Dyscover Limited (A Company Limited by Guarantee and not having a Share Capital)

#### Balance Sheet at 31st March 2022

	Note	2022 £	2021 £
Fixed Assets			
Tangible Assets	5	0	0
Current Assets	1		
Cash at bank and in hand		61,663	50,246
Cash on Deposit		89,021	108,257
Debtors and Payments in Advance		805	750
		151,489	159,243
Liabilities			
Accruals: Amounts falling due within 1 year	7	25,741	32,062
NET CURRENT ASSETS		125,748	127,191
TOTAL NET ASSETS		125,748	127,191
Financed By:			
Unrestricted Funds	6	98,451	119,827
Restricted Funds	6	27,297	7,364
		125,748	127,191

The company was entitled to exemption from audit under s477 of the Companies Act 2006 relating to small companies.

The members have not required the company to obtain an audit in accordance with section 476 of the Companies Act 2006.

The directors acknowledge their responsibilities for complying with the requirements of the Companies Act with respect to accounting records and the preparation of accounts.

These accounts have been prepared in accordance with the provisions applicable to small companies subject to the small companies regime and in accordance with FRS102 SORP.

The Company has opted not to file a copy of their income and expenditure account at Companies House in accordance with Section 444 of the Companies Act 2006.

The financial statements were approved by the Board on 19th September 2022 and signed on its behalf by:

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John Woollatt Chairman & Trustee

Collinee

Stuart Knee Treasurer & Trustee

The Notes on pages 13 to 15 form part of these accounts.

#### Notes to the Financial Statements for the Year Ended 31st March 2022

#### 1. Accounting Policies

#### **Basis of Accounting**

These accounts have been prepared under the historical cost convention and in accordance with:

The Statement of Recommended Practice; Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and with The Companies Act 2006.

#### **Depreciation Policy**

Provision for depreciation of fixed assets held for use by the Charity is made at annual rates calculated to spread the cost (less anticipated residual disposal value) of each asset evenly over its expected life. The depreciation rate currently in use for Furniture and Fittings is 20% on cost. Equipment acquired by using Restricted Funds is written off in full in the year of purchase.

#### **Funds Accounting**

Restricted Funds are funds that are to be used in accordance with specific restrictions imposed by donors. Any expenditure incurred on a specific project in excess of restricted funds available will be treated as expenditure from Unrestricted Funds.

Unrestricted Funds are Accumulated Funds that are available for use at the discretion of the Trustees in furtherance of the general objectives of the Charity and which have not been designated for any other purpose.

#### Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the items of income have been met, it is probable that the income will be received and the amount can be measured reliably. Income from grants is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

For legacies, entitlement is taken as the earlier of the date on which either, the charity is aware that probate has been granted, the estate has been finalised and notification has been made by the executor(s) to the charity that a distribution will be made, or when a distribution is received from the estate. Receipt of a legacy, in whole or in part, is only considered probable when the amount can be measured reliably and the charity has been notified of the executor's intention to make a distribution. Where legacies have been notified to the charity, or the charity is aware of the granting of probate, and the criteria for income recognition have not been met, then the legacy is treated as a contingent asset and disclosed if material.

The value of services provided by volunteers has not been included in these accounts.

#### **Expenditure and Allocation of Costs**

Expenditure is recognised on an accrual basis as a liability is incurred and includes any VAT which cannot be recovered which is reported as part of the expenditure to which it relates. Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. Governance costs include those costs associated with the constitutional and statutory requirements of the charity and include the fees of the Independent Examiner and costs linked to the strategic management of the charity.

All costs are allocated between the expenditure categories of the SoFA on the basis of actual costs incurred on a particular activity, thereby reflecting the use of the resource.

#### Pensions

Employees of the charity are entitled to join a defined contribution 'money purchase' scheme. The charity contribution is restricted to the contributions disclosed in note 9. There were no outstanding contributions at the year-end. The costs of the defined contribution scheme are included with the associated staff costs and allocated therefore to raising funds, charitable activities, support and governance costs and charged to the restricted/unrestricted funds of the charity.

#### **Operating Leases**

Rentals applicable to operating leases are charged to the income and expenditure account on a straight line basis over the term of the lease.

## 2. Trustees' Remuneration and Expenses

No remuneration directly or indirectly out of funds of the Charity was paid or payable for the period to any Trustee or to any person or persons known to be connected with any of them.

No expenses have been reimbursed to any Trustee (2021  $\pounds$ Nil).

The Charity has put in place Trustee Indemnity insurance as part of its overall indemnity insurance with an annual premium of approximately  $\pounds100$ .

#### 3. Taxation

As a registered charity, Dyscover Ltd is exempt from tax on its charitable activities. No tax charges have arisen in the current or previous year.

#### 4. Analysis of Expenditure

					Year to 31.03.21
	Generating Funds	Charitable	Activities	Total	Total
	£	Unrestricted £	Restricted £	£	£
Cost of Fundraising Events	1,381	0	0	1,381	0
Personnel Costs	11,600	108,232	28,334	148,166	123,038
Premises Costs	0	25,747	1,400	27,147	27,309
Staff and Volunteer Training	0	0	0	0	24
Staff and Volunteer Expenses	0	401	242	643	127
Outings and Other Activities	0	0	4,114	4,114	2,007
Stationery, Postage etc.	0	3,412	0	3,412	4,017
Telephone	0	3,215	0	3,215	5,554
Refreshments	0	120	0	120	27
Publicity	0	0	0	0	300
Depreciation (see Note 1)	0	0	0	0	0
Subscriptions and Affiliation Fees	0	317	0	317	729
Insurance	0	970	0	970	1,025
Information Technology Expenses	0	14,401	10,000	24,401	8,298
Professional Fees	4,574	893	0	5,467	3,890
Independent Examiners Fee	0	1,850	0	1,850	1,850
Office & Recruitment Expenses	0	2,173	0	2,173	1,521
TOTAL	17,555	161,731	44,090	*223,376	179,716

\* Governance Costs of £4,014 (2021 ~ £4,614) are included within Total Resources Expended.

Year to 31.03.21

5. Tangible Fixed Assets	Furnishings & Fittings £	Equipment £	Total £
Gross Book Value			
At 1st April 2021	32,958	37,237	70,195
Additions in Year	0	0	0
At 31st March 2022	32,958	37,237	70,195
Depreciation			
At 1st April 2021	32,958	37,237	70,195
Charge for the Year	0	0	0
At 31st March 2022	32,958	37,237	70,195
Net Book Value			
At 31st March 2022	0	0	0
At 31st March 2021	0	0	0

#### 6. Fund Movements Reports ~ Current Reporting Period

Balance 1st Apr 21 £	Fund	Income £	Expenses £	Transfers £	Balance 31st Mar 22 £
	Unrestricted Funds				
119,827	General	162,563	179,286	-4,653	98,451
119,827	Totals for Unrestricted Funds	162,563	179,286	-4,653	98,451
	Restricted Funds				
4,647	Primary Progressive Aphasia	0	1,789	500	3,358
530	Conversation Partners	0	730	200	0
1,660	Learning to Live with Aphasia	0	1,660	0	0
0	Kingston Support ~ City Bridge Trust	5,400	5,400	0	0
114	Milton Keynes Group	0	114	0	0
113	Outreach ~ Cranleigh	0	113	0	0
35	Garden	0	15	0	20
0	Members Activities	620	2,084	1,464	0
265	Talk	0	265	0	0
0	Remote Group	2,228	2,468	240	0
0	Awards for All	9,625	9,625	0	0
0	Community Foundation for Surrey (SIS)	5,148	7,397	2,249	0
0	St James Place Foundation (SLTs)	2,430	2,430	0	0
0	Website Upgrade	3,919	0	0	3,919
0	IT Upgrade – Anton Jurgens Trust	3,000	3,000	0	0
0	IT Upgrade – Clothworkers	7,000	7,000	0	0
0	Development – Childwick Trust	15,000	0	0	15,000
0	Development – Helen Hamlyn Trust	5,000	0	0	5,000
7,364	Totals for Restricted Funds	59,370	44,090	4,653	27,297
127,191	TOTALS FOR ALL FUNDS	221,933	223,376	0	125,748

NOTE: All restricted fund income is from grants. Net unrestricted income is £157,910 after transfers of £4,653 of members fees to restricted fund activity, and includes £21,275 from grants, the remainder being from donations, fundraising events, fees and interest.

#### **Previous Reporting Period**

Balance 1st Apr 20 £	Fund	Income £	Expenses £	Transfers £	Balance 31st Mar 21 £
	Unrestricted Funds	İ			
116,248	General	89,722	83,781	-2,362	119,827
116,248	Totals for Unrestricted Funds	89,722	83,781	-2,362	119,827
	Restricted Funds				· · ·
6,090	Primary Progressive Aphasia	0	2,183	740	4,647
3,052	Conversation Partners	0	3,237	715	530
2,074	Moving On	0	2,074	0	0
2,000	Conversation Support	0	2,000	0	0
629	Aphasia Ambassadors	0	629	0	0
5,160	Learning to Live with Aphasia	5,500	9,000	0	1,660
444	Home Visit ~ Pilot	1,795	2,239	0	0
0	Community Foundation for Surrey	5,000	5,000	0	0
0	Community Foundation for Surrey	8,100	8,100	0	0
0	National Lottery	9,660	9,660	0	0
265	Talk	0	0	0	265
2,940	Henry Smith Trust	0	2,940	0	0
0	Kingston Support ~ City Bridge Trust	16,200	16,200	0	0
0	Members Activities	0	127	127	0
0	Magic Little	500	880	380	0
0	Tavistock Trust	20,000	20,000	0	0
0	Milton Keynes Group	0	286	400	114
0	CAF Resilience Fund	10,800	10,800	0	0
693	Outreach ~ Cranleigh	0	580	0	113
35	Garden Project	0	0	0	35
23,382	Totals for Restricted Funds	77,555	95,935	2,362	7,364
139,630	TOTALS FOR ALL FUNDS	167,277	179,716	0	127,191

NOTE: All restricted fund income is from grants. Net unrestricted income is £87,360 after transfers of £2,362 of members fees to restricted fund activity, and includes £8,550 from grants, the remainder being from donations, fundraising events, fees and interest.

#### 7. Creditors

Amounts falling due within one year:	31.03.22	31.03.21
Accruals	25,741	32,062

#### 8. Commitments

At 31st March 2022 the company had a total commitment under a non-cancellable operating lease of  $\pounds 10,800$  on the premises at Leatherhead Court (2021:  $\pounds 10,800$ ).

#### 9. Analysis of Employed Staff Costs

Within the Personnel Costs are employed staff costs as follows:

	2022 £	2021 £
Salaries and Wages	134,453	127,744
Social Security Costs	4,818	4,554
Pension costs (defined contribution)	2,473	2,224
TOTAL EMPLOYED STAFF COSTS	141,744	134,522
Less Receipts*	0	(13,494)
TOTAL EMPLOYED STAFF COSTS	141,744	121,028

\* Amounts received under the Job Retention Scheme for staff who were furloughed

The average headcount of staff employed during the year was 9, on a part time basis. No staff were paid a salary of  $\pounds 60,000$  or more per annum.

#### **10. Related Party Transactions**

There were no related party transactions during the year.

#### 11. Going Concern

Covid 19 and the consequential Government restrictions will continue to have an adverse impact on Dyscover's operations in the current year.

The Trustees have prepared updated forecasts for the period ending 30th September 2023 incorporating assumptions relating to the continuation of the online service at home, the recommencement of the group meetings and the continuing support of donors.

These forecasts demonstrate that although it is expected that a small deficit will be incurred in the period, sufficient cash reserves are held to enable the Company to meet its obligations as they fall due for the period of 12 months from the date of signing these financial statements. As such, the Trustees are satisfied that the Company has adequate resources to continue to operate for the foreseeable future and therefore continue to adopt the going concern basis for preparing these financial statements.

## Independent Examiner's Report to the Trustees of Dyscover Limited 'the Company'

I report on the accounts of the Company for the Year Ended 31st March 2022 which are set out on pages 11 to 15.

#### Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirement of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

#### Independent Examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with my examination giving me cause to believe:

- accounting records were not kept in respect of the Company as required by section 386 of the Companies Act 2006; or
- the accounts do not accord with those records; or
- the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination; or
- 4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Edwal Moynihan

Name of Principal:	Edward Moynihan
Name of Firm:	Moynihan & Co
Relevant Professional Qualification or Body:	A.C.A.
Address:	Suite 7 Claremont House 22-24 Claremont Road Surbiton, Surrey, KT6 4QU
Date:	26th September 2022

## **Reference and Administration Details**

Dyscover is an independent Registered Charity (Number 1099432) originally established in 1995 as a Charitable Trust. The Charity was incorporated as a Company Limited by Guarantee on 30th June 2003. Registered Company number 4814618.

The names of the Trustees who have acted during the year under review are as follows:

Treasurer (Resigned 04.11.2021) Company Secretary
(Resigned 04 11 2021) Company Secretary
(nesigned 04.11.2021) Company Occretary
(Appointed 16.11.2021) Company Secretary
(Appointed 16.11.2021)

No Trustee has any beneficial interest in the Company. All Trustees are Directors of the Company and guarantee to contribute £10 each in the event of winding up. In accordance with the Articles of Association one third of all Directors will retire at every Annual General Meeting by rotation according to length of service. They are deemed to be Trustees of the Charity in accordance with the Articles of Association.

#### How you can support Dyscover

- Become a volunteer
- Make a donation
- Become a Dyscover Champion and support core costs through regular giving
- Organise an event or sponsored challenge
- Join our Top Draw Club
- Nominate us as Charity of the Year to your employer, club or society
- Leave us a gift in your Will

#### Making a donation to Dyscover

Please go to the Charities Aid Foundation secure site to make an online donation using your credit or debit card. **https://cafdonate.cafonline.org/552** If you are a UK tax payer you may wish to use Gift Aid to help us gain the most from your donation.

### www.dyscover.org.uk 👔 💟 🛗 🙆

Dyscover Limited, Leatherhead Court, Woodlands Road Leatherhead, Surrey KT22 OBN Telephone: 01737 819419 Email: info@dyscover.org.uk Registered Office: As above | Company No: 4814618 | Registered Charity No: 1099432 All correspondence to the Charity should be addressed to:

Alice Owen Dyscover Limited Leatherhead Court Woodlands Road Leatherhead Surrey KT22 OBN

The Independent Examiner reporting on the Accounts of the Charity is:

Edward Moynihan BA(Hons) ACA Moynihan & Co Suite 7 Claremont House 22-24 Claremont Road Surbiton Surrey KT6 4QU

#### The Bankers to the Charity are:

**CAF Bank Ltd** 25 Kings Hill Avenue Kings Hill, West Malling Kent ME19 4JQ

President Gillian Jackson MBE

#### Patron

The Lady Fellowes of West Stafford, LVO



Member Paul kindly agreed to lend us his professional expertise for some of the major pictures in this Annual Report.

